


























# RESOURCES

## Bicycle User Experience Downloads:

- [Artifact Analysis Example](#) 
- [Artifact Analysis Template](#) 
- [Artifact Analysis Workflow](#) 
- [Competitive Analysis Template & Example](#) 
- [Competitive Analysis Workflow](#) 
- [Directed Storytelling Workflow](#) 
- [Directed Storytelling + UX Mapping Sample Script](#) 
- [Heuristic Evaluation Example](#) 
- [Heuristic Evaluation Template](#) 
- [Heuristic Evaluation Principles](#) 
- [Heuristic Evaluation Workflow](#) 
- [Online Journaling Example](#) 
- [Online Journaling Template](#) 
- [Online Journaling Workflow](#) 
- [Persona Example](#) 
- [Persona Template](#) 
- [Persona Workflow](#) 
- [Task Breakdown Example](#) 
- [Task Breakdown Template](#) 
- [Task Breakdown Workflow](#) 
- [Think Aloud Protocol Example](#) 
- [Think Aloud Protocol Session Organizer](#) 
- [Think Aloud Protocol Workflow](#) 
- [User Experience Mapping Workflow](#) 
- [User Experience Mapping Sample Visual](#) 
- [Additional Methods List](#) 
- [Scenarios of Methods in Practice](#) 
- [User Experience Terms Translated to the Street](#) 

## User Experience-Related Links for Urban Planners to Study:

- <https://infodesign.com.au/usabilityresources>
- <https://www.nngroup.com/articles>
- <https://servicedesigntools.org>
- <https://www.usability.gov>
- <https://www.interaction-design.org/literature>
- <https://www.thisisservicedesigndoing.com/methods>
- <https://www.designkit.org/human-centered-design>
- <https://uxplanet.org>
- <https://www.uxbooth.com>
- <https://uxdesign.cc>
- <https://boxesandarrows.com>
- <https://uxmag.com/explore>
- <https://52weeksofux.com>

## Everyday Biking Links:

- <https://bicycledutch.wordpress.com>
- <https://amsterdamcyclechic.wordpress.com>
- <http://copenhagencyclechic.com>
- <http://www.copenhagenize.com>
- <https://cyclingacademics.blogspot.com>

## Reference Books:

- [Universal Principles of Design](#)
- [Universal Methods of Design](#)